

2017 Jazz at Drew ADA Accommodations

Welcome:

Jazz at Drew (JAD) is a fully accessible event and we are dedicated to ensure persons with physical disabilities have access to all the festival amenities. The following explains the services provided for this event. For any accessibility-related questions and/or needs, please contact us at (323) 357-3669 or email us at jazzatdrew@cdrewu.edu. We will do our best to ensure you have an awesome experience at the festival.

Wheelchair Accessibility:

The venue will be fully navigable for people with mobility disabilities. There will be accessible pathways throughout the venue.

Getting Around:

There will be accessible pathways throughout the venue. We encourage all patrons to bring and utilize their personal forms of transportation, e.g., wheelchairs and walkers. If you need to recharge your motorized wheelchair, you may do so by notifying a festival staff member. Patrons should bring all cords and accessories needed to charge their devices. Chargers must use a 110-volt, 20 amp circuit. The festival will not be providing wheelchairs.

Restrooms:

The festival will have indoor accessible restrooms for disabled patrons.

Parking:

There will be designated disabled parking spaces in various lots for festival patrons. There are a limited number of spaces in the lots and they are on a first-come, first-served basis.

A valid disabled placard, permit, or license plate must be displayed for parking in these spaces. The person to whom the placard or plate is issued to must be present in the vehicle, as a driver or passenger.

Shuttle Service:

Golf cart shuttle service will be provided for disabled festival patrons from the festival parking lots to the main gate.

Information Booth:

There will be an information booth that can assist with festival-related questions.

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Service Animals:

Persons with disabilities and their service pets that are individually trained to do work or perform tasks for those persons with physical disabilities are welcome at JAD. All other pets are not allowed at the festival and will be turned away. Any service animal whose task is to provide protection, emotional support, well-being, comfort, or companionship, is not considered a service animal and will not be allowed into the venue. An official service animal certificate will be required for entry to the festival. Please contact us at jazzatdrew@cdrewu.edu for protocols regarding service animals.

- All service animals must remain by the handler's side at all times and must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.
- Service animals must be housebroken and will be required to use the designate service animal relief area.
- Anyone bringing an animal will be responsible for and liable for any damage or injury caused by the animal.
- Festival patrons with service animals will be required to sign a liability waiver.

Additional Services:

- **Concessions** will be fully accessible and located throughout the venue. If assistance is required, please confer with a festival staff member.
- **First Aid:** There will be several First Aid stations at the venue as well as Emergency Medical Technician (EMT) professional staff that can assist you with your medical needs.
- **Special Dietary Needs:** The festival will have food vendors. For those with special dietary needs, it is suggested that patrons bring their snacks and meals to the festival.

Comments, Questions and Suggestions:

In an effort to make our festival more accessible, please direct your questions to jazzatdrew@cdrewu.edu or (323) 357-3669 for any accessibility-related needs you may have that is not listed in this section.